

FAQ - Termite Control



Why should I use Allstate Pest Control?

We are committed to providing great service that protects your home and business, innovatively and creatively; producing safer, more efficient and effective treatment methods against the infestation of termite's and unwanted pests. We believe in no risk approach which is why you can expect more with Allstate. Our customers, employees and the health of the environment are our primary concern when performing your services.

How often should I have my house inspected for termites?

There are a range of factors that could impact on the frequency of inspection for a house against termites. At the very least an inspection annually is highly recommended by the Australian Standards.

Do you attend Emergency calls?

Yes. We offer a 24 hour 7 Day a week phone advice hotline with emergency service as needed.

I have a new home. Am I right that termites won't bother me?

Termites can infest a building at any-time even during its construction, regular termite inspections are highly recommended at least every 12 months by the Australian Standards.

I haven't seen any termites so can I assume I don't have a problem?

A lot of pests especially termites are secretive by nature and it's only until the damage is done or the infestation is out of hand that you notice.

How much does it cost to get rid of a termite problem?

The cost of treatments for termites can vary depending on the specie, to the size of the home or the construction method. We offer a free no obligation assessment and proposal to ensure you receive a guaranteed fixed price with no hidden extras.

What type of treatment do you apply?

We offer a range of termite treatment options to ensure the best outcome for your property. For instance we have several treatment options from Premise Treated Zones by Bayer Environmental Sciences to Sentricon Baiting and Monitoring Systems from DowAgroSciences.

Is treatment safe for my family and pets?

All our treatments are designed to be as safe as possible and our technicians are trained to eliminate all risks before performing the service. With Premise and Sentricon you are getting the Safest and Most Effective Termite Treatments possible.

Are your treatments guaranteed?

Yes. All of our services come backed with industry leading guarantees from the Timber Replacement Warranty for Sentricon and the Re-Treatment Warranty Premise, we also offer a satisfaction guarantee.

Do you abide by Government regulations?

Yes. We are a fully licenced pest control company and all of our technicians and senior management staff are also licenced pest controllers. We are also fully insured and have undertaken annual ISO 9001 Quality Management Audits to ensure you receive the best service possible.

