

FAQ - Rodent Control



Why should I use Allstate Pest Control?

We are committed to providing great service that protects your home and business, innovatively and creatively; producing safer, more efficient and effective treatment methods against the infestation of termites and unwanted pests. We believe in no risk approach, which is why you can expect more with Allstate. Our customers, employees and the health of the environment are our primary concern when performing your services.

Do you attend Emergency calls?

Yes. We offer a 24 hour 7-Day a week phone advice hotline with emergency service as needed.

How do I know if I have a Rodent infestation?

In most cases you will never see the Rats or Mice you will just hear and see evidence of their presence. These signs include droppings, scratching & running noises, damage to electrical cables/pipes/timber and nests.

Why and how have the Rats and Mice infested my home?

Having a rodent issue doesn't mean your home is dirty, an infestation can happen by chance or because of environmental conditions around your home out of your control. Rodents are attracted to anywhere there is food, water and shelter. They can gain entry to our homes through small holes around the external perimeter.

Can Rats and Mice cause damage to my home?

Yes. Rodents have been known to cause electrical problems and even fires in homes by continually gnawing on electrical cables to wear down their teeth.

How do you get rid of rodents?

There is no way to eliminate rodents for good but there are ways of controlling and reducing the risk of future infestation. Keeping yards maintained is important, if you have fruit trees removing the fruit once ripe from the tree, cutting back branches and foliage over hanging or touching your home to name a few.

What type of treatment do you apply?

Our technician performs a thorough inspection of the house and grounds and applies a rodent control product in stations for future monitoring and if required replenishment. Where stations are accessible to children and pets we use tamper proof child safe high grade plastic stations that can only be accessed with a key. On completion of the service the Technician completes a detailed report with any recommendations to reduce the risk of future infestation.

Is the treatment safe for my family and pets?

Our rodent control service is designed to be as safe as possible and our technicians are trained to eliminate all risks before performing the service. This can include placing rodent control product in tamper proof child safe high grade plastic stations that can only be accessed with a key.

Are your treatments guaranteed?

Yes. Our rodent control services are backed by an industry leading 3 Month Re-Treatment Warranty.

Do you abide by Government regulations?

Yes. We are a fully licensed pest control company and all of our technicians and senior management staff are also licensed pest controllers. We are also fully insured and have undertaken annual ISO 9001 Quality Management Audits to ensure you receive the best service possible.

